

NMERB E-Bill Express Guide

Click on the link to go to the E-Bill Express portal:

https://ww2.e-billexpress.com/ebpp/NMERB

NER NEW MERICO	
LOGIN PAY NOW	Welcome to E-Bill Express from New Mexico Educational Retirement Board!
Employer Code	
Confirm Employer Code	
	Pay Now

When accessing for the first time, enter and confirm your five digit Employer Code, then click the green Pay Now button:

LUGIN	PAY NOW		
Employer Code			
11111			
Confirm Employ	or Codo		
Confirm Employ	er Code		
1			

Next, enter the Local Administrative Unit name, a Contact Telephone Number, and Contact Email Address. Then, enter the Payment Amount and click on the Add Payment Method link to add the banking information.

Local Administrative Unit	Contact Telephone Number	Payment Amount	MESSAGES If you have any questions or conce please contact your analyst at 505
Testing Public Schools	555-5555 Telephone -	\$ 10000.00	827-8030 or email
	Contact Email Address	Payment Method O Add A Payment Method	
	Megan.Mannila@state.nm.us	✓	
		Pay Date	
		11/28/2017	

The following screen will appear, enter you banking information, check the Agree and Add Account box, then click Add:

Id A Payment Method Bank Accounts Link to Bank Accounts ADD BANK ACCOUNT		×
Account Type	Account #	By selecting "Agree and Add
Personal Business	45454545	Account", you authorize the information you've provided on
Banking Type	Re-enter Account #	the above account to be used for creation of a charge to the
Checking Account Savings Account	45454545	account listed above. You also affirm that the information you
Name on the Account Testing Public Schools	Pay to the Order of	provided is correct, that you are a signer on the account above and there are available funds to
Routing Number	1:123456789 1:000123456 H* 1111	cover the amount of any transactions that you authorize.
122101191	Routing Number Account Number	Agree and Add Account
WELLS FARGO BANK NA	number, not your ATM or Debit card number.	

The bank account has been added as a Payment Method, click on Continue to Payment:

						Home
ome						
Local Administrative Unit	Contact Telephone Number		Paymer	nt Amount		
Testing Public Schools	555-5555	Telephone 👻	\$	10000.00		
	Contact Email Address		Paymer	nt Method	Add A Paym	nent Method
	Megan.Mannila@state.nm.us		WEL	LS FARGO BANK N	NA *****4545	\checkmark
					Pay Date	
					11/28/2017	

The Verify Payment screen will appear which lists the Payment Summary, Billing Information, Payment Terms & Conditions, Payment Details, and an agreement box to check. Once you have verified the payment information, click the Make Payment button:

EDUCATIONAL BOARD		Home	9
Verify Payment			
D PAYMENT SUMMARY I Invoice \$10,00 Payments confirmed before Tuesday, Noven November 28, 2017. Payments confirmed a Wednesday, November 29, 2017.	Payment Method Add A Payment Method WELLS FARGO BANK NA *****4545 Payment Date 11/28/2017 mber 28, 2017 6:00 PM MT will be posted on Tuesday, ifter Tuesday, November 28, 2017 6:00 PM MT will be posted on	Payment Terms & Conditions These terms and conditions govern your use of the In "Service"). As used in these Terms, the words "we," "u affiliate). The words "you" and "your" refer to you as to the Service. The words "you" and "your" also include behalf. 1. Erroneous Instructions. If we receive a payment ins erroneous in any way, we shall have no obligation or 2. Transaction Limitations. Please be aware that cert numbers of transfers or withdrawals that may be may would exceed such limits, so we recommend you che	ternet Bill Presentment and Payment Service (the r, and "our" refer to Wells Fargo Bank, N.A. (or its the business entity accepting these Terms and usin any user you authorize to use the Service on your struction authorized by you and the instruction is liability for the error. ain types of bank accounts have limits on the de per month. Your bank may refuse transfers which ck with your bank to determine what limitations a
BILLING INFORMATION		Contact Email Address	Contact Telephone Number
Additional Information By checking this box you agree to the term	rms and conditions stated above.		
By clicking the Make Payment button I, 1	Festing Public Schools, confirm that today, Tuesday November 28, 2	2017, I am authorizing a one-time debit	Make Payment
By clicking the Make Payment button I, from my Checking account ending in **** debit will occur on or after Tuesday Nove If you have any questions regarding this PAYMENT DETAILS	Testing Public Schools, confirm that today, Tuesday November 28, : #4545 in the amount of \$10,000.00 USD to be remitted to New Me: ember 28, 2017. transaction request, please call 505-827-8030.	2017, I am authorizing a one-time debit xico Educational Retirement Board. This	Make Payment
By clicking the Make Payment button I, 1 from my Checking account ending in "" debit will occur on or after Tuesday Now If you have any questions regarding this PAYMENT DETAILS Payment Amount COUNT NUMBER 11111	Testing Public Schools, confirm that today, Tuesday November 28, : #4545 in the amount of \$10,000.00 USD to be remitted to New Me ember 28, 2017. transaction request, please call 505-827-8030.	2017, I am authorizing a one-time debit xico Educational Retirement Board. This	Make Payment

A Confirmation window will appear with the payment details and an email is sent to the email entered above:

Thank You! Your p	ayment has been m	nade.	
Print Confirmation Page	<u>1e</u>	Payment Date	11/28/2017
		Payment Method	WELLS FARGO BANK NA
Testing Public Schools		Total Payment	\$10,000.00
You have been provided a Payments confirmed befor	confirmation number. Pleas e Tuesday, November 28, 20	e save this page for you 017 6:00 PM MT will be	ır records. posted on Tuesday,
You have been provided a Payments confirmed befor November 28, 2017. Paym Wednesday, November 29, If you have any further que	confirmation number. Pleas e Tuesday, November 28, 20 ents confirmed after Tuesda 2017. estions about payments to N	e save this page for you 017 6:00 PM MT will be ay, November 28, 2017 d New Mexico Educational	ur records. posted on Tuesday, 6:00 PM MT will be posted of I Retirement Board, please
You have been provided a Payments confirmed befor November 28, 2017. Paym Wednesday, November 29, If you have any further que contact our office at (505) Account Number	confirmation number. Pleas e Tuesday, November 28, 20 ents confirmed after Tuesda 2017. estions about payments to N 827-8030 . Confirmation #	e save this page for you 017 6:00 PM MT will be ay, November 28, 2017 d New Mexico Educational	ur records. posted on Tuesday, 6:00 PM MT will be posted o I Retirement Board, please Payment Amount
You have been provided a Payments confirmed befor November 28, 2017. Paym Wednesday, November 29, If you have any further que contact our office at (505) Account Number 11111	confirmation number. Pleas e Tuesday, November 28, 20 ents confirmed after Tuesda 2017. estions about payments to N 827-8030 . Confirmation # 3100057399	se save this page for you 017 6:00 PM MT will be ay, November 28, 2017 (New Mexico Educational	ur records. posted on Tuesday, 6:00 PM MT will be posted of I Retirement Board, please Payment Amount \$10,000.00

At this time you can choose to Enroll With Your Current Information, Return to Home, or Log Out. We highly recommend selecting the Enroll With Your Current Information link to create an account to be used for future payments. If you do not enroll you will have to enter all of your information each time you need to make a payment. Click on the Enroll With Your Current Information link and the Account Setup screen appears with your information already populated, click Continue to Login & Password:

NMERE NUM NELECO			
Account Setup			
PROFILE LOGIN & PASSWORD PAYMENT ACCOUNTS			
Local Administrative Unit	Contact Telephone Number		
Testing Public Schools	555-5555	Telephone 👻	
	Add Another Telephone Number		
	Contact Email Address		
	Megan.Mannila@state.nm.us		
	Add Another Email Address		
			Continue to Login & Password

Enter a Login ID and Password, then choose a Security Image and label.

Account Se	tup					
✓ PROFILE	LOGIN & PASSWORD	PAYMENT ACCOUNT	rs			
Create a Use	ername and Password		Choose a Se	curity Image and	l give it a label	
Login ID			You'll see your se	elected security image a	Ind label in email notific	ations. When you se
TestingSchool			your image and i	abel on a notification, y	ou can be sure it is from	us.
Password			ALL.			1 total
			Solder N. State			- F 6 1
Re-enter passwor	rd, just to be sure			20	닅	(ra)
•••••				1		
			1	a	1. 1. 1. 1.	
			1	Ĺ		De.

Next, choose five security questions and provide answers, then click Continue to Payment Accounts:

We'll use these questions to help verify your identity if you forget your l	ogin crede	ntials. Make sure you give answers that you can easily remember.		
Question 1		Answer 1		
What is your grandmother's maiden name on your father's side?	~			
Question 2		Answer 2		
What is your grandmother's maiden name on your mother's side?	~			
Question 3		Answer 3		
How many brothers and sisters did your mother have?	\checkmark			
Question 4		Answer 4		
What city was your first job in?	\checkmark			
Question 5		Answer 5		
What was your boss's first name at your first job?	\checkmark			

Next, the Account Setup will appear which is populated with the account information you provided earlier. If all of the information is correct, enter a Nickname, click the Agree and Update Account box, then click Finish Enrollment:

✓ PROFILE ✓ LOGIN & PASSW	ORD PAYMENT AC	COUNTS	
You may select a default payment m	ethod now. After enrollm	ent you can manage your payment methods.	
Bank Accounts		Add Later Add your payment method later	
ADD BANK ACCOUNT			
Account Type		Account #	By selecting "Agree and Add Account", you
Personal	Business	45454545	authorize the information you've provided on the above account to be used for creation of a charge
Banking Type		Re-enter Account #	to the account listed above. You also affirm that the information you provided is correct that you
Checking Account	Savings Account	45454545	are a signer on the account above and there are available funds to cover the amount of any
Give This Account a Nickname		Pay to the	transactions that you authorize.
Wells Fargo		Order of	Agree and Update Account
Name on the Account			-
Testing Public Schools		1.123456789 1.00012345611 1111	
Routing Number		Routing Number Account Number	
122101191		Make sure to use your bank account number, not your ATM or	Debit
		card number.	

The following screen will appear and you should receive an email to finish activating the account. If you do not receive the email, click the Resend Activation Email link or enter a new email address in the Send Email to another Email Address box.

NMERB NEW MEXICO EDUCATIONAL RETIREMENT BOARD	
Your Account is Set Up!	
Activate Your Account We've sent an activation link to Megan.Mannila@state.nm.us. Click the link in the email to validate your email address and activate your account with us. If you don't see an email from us, check your "Spam" or "Junk" folders.	After activating your account, click here to login Account Login
Resend Activation Email Didn't get our email? We can resend it to the Email on file or an alternate address. Resend Email to Megan.Mannila@state.nm.us	Send Email to another Email Address Alternate Address email_name@email_provider.com

The following email is sent to complete the activation of the account, click on the Activate button:

	Tue 11/28/2017 3:22 PM E-BillExpress@E-BillExpress.com Testing Public Schools, please activate your New Mexico Educational Retirement Board account.	
To Mannila, Meg	an, ERB	
Action Items		+ Get more apps
	My Selected Image My Image Label: My Account Number: Delase click on the button below to activate your New Mexico Educational Retirement Board Account. Image Control of the button below to activate your New Mexico Educational Retirement Board Account. Image Control of the button below to activate your New Mexico Educational Retirement Board Account. Image Control of the button below to activate your New Mexico Educational Retirement Board Account. Image Control of the button below to activate your New Mexico Educational Retirement Board Account.	
	Please DO NOT reply to this email. This email message was sent from a notification address that cannot accept incoming email. To contact us, <u>click here</u> and review the Contact Us section on our web site.	

A new window will pop up stating your account has been activated.

NMERB REVENTIONAL
Your New Mexico Educational Retirement Board account has been activated!
Your New Mexico Educational Retirement Board account has been activated! To log in to your account, click <u>here</u> .

When accessing the E-Bill Express site on your next visit, click on Login and enter your Login ID and Password.

LOGIN PAY NOW	Welcome to E-Bill Express from New Mexico Educational Retirement Board
Login ID	
TestingSchool	
Password	
•••••	

If you have created an account and try to enter your Employer Code under Pay Now, you will receive an error message. Click the Login tab and enter your Login ID and Password:

NWERD NUM STALCO	
Warning! There is already an enrolled user for this account. Please login to make payments	
	Welcome to E-Bill Express from New Mexico Educational Retiremen
Fmplover Code	
Contirm Employer Code	

The account home page is shown below:

New Mexico EDUCATIONAL RETIREMENT BOARD				Но	ome	Payment History		Testing Public Schools 🖨
Home	Account Numb	⊃er	Payment Amount 5 Payment Method Wells Fargo W	t I FELLS FARGO BANK NA ** Pay 11	4545 Date /28/2017	C Add A Payment Method	MESSAGES If you have any qu contact your analis NMERB_LAUHetp(uestions or concerns please yst at 505-827-8030 or email ⊉state.nm.us.
Payments confirmed befor 2017. Payments confirmed November 29, 2017. Previous Payr	e Tuesday, November 28, 21 I after Tuesday, November 2 Ments	017 6:00 PM MT will be poste 28, 2017 6:00 PM MT will be p	d on Tuesday, Novemb sosted on Wednesday,	er 28,	⊖ Continu	ie to Payment		
Confirmation # 3100057399	ACH	Payment Date 11/28/2017	Total Amount \$10,000.00	Status Processing				
© 2004-2017 Wells Fargo I	Bank, N.A. All Rights Reserv	ved. Terms of Service Con	tact Us Privacy Policy	(FAQs				

To view previous payments, click on Payment History:

MERB	NEW MEXICO EDUCATIONAL RETIREMENT BOARD					Home	Payment History	Testing Public Schools 📚
Payme	nt History	/		Account	Number 🕶		Q Advanced Search	MESSAGES
							Export	If you have any questions or concerns please
Confirm	nation #	Payment Method	Payment Date	Total Amount	Status			contact your analyst at 505-827-8030 or email NMERB.LAUHelp@state.nm.us.
310005	7399	ACH	11/28/2017	\$10,000.00	Processing			
© 2004-2017	Wells Fargo Bank	, N.A. All Rights Reserve	d. <u>Terms of Service</u> Cont	act Us Privacy Policy	<u>r FAQs</u>			

Click on the account name in the upper right hand corner, here you can change Profile Settings, Payment Accounts, Password, Un-Enroll, or Log Out.

	Testing Public Schools 🔅	
	Profile Settings Payment Accounts	
GES	Un-Enroll Your User Profile Change Password	
any c ana Help _	Log Out	

Profile Settings – make any necessary changes, then click Apply Changes:

NER NEW MERICO	Home Payment History Testing Public Schools 🏚
ofile Settings PROFILE SECURITY NOTIFICATIONS	
Local Administrative Unit	Contact Telephone Number
Testing Public Schools	SSS-SSSS Telephone - Add Another Telephone Number
	Contact Email Address Megan.Mannila@state.nm.us
	Add Another Email Address
	Apply Changes

Under Payment Accounts you can Edit, Delete, or Add banking information:

MERB	NUW MISICO EDUCATIONAL ATTIAN NY MIGANG		Home	Payment History	Testing Public Schools 🔅
Paym	ent Accounts				
Add	or delete a payment account				
	Wells Fargo WELLS FARGO BANK NA Business Checking Account ending in ****4545	e 🖞			
• <u>Ad</u>	d a Payment Method				

Under Un-Enroll Your User Profile, you can delete the entire account:

MERB RET REAL	Home Payment History	Testing Public Schools 🏶
<u> </u>		
Un-Enroll Your User Profile		
Un-Enroll Your User Profile		
Login ID		
TestingSchool	More Information Un-Enroll	

To change your password security questions will need to be entered:

NIW MERICO IDUCTIONAL TITIMAN TITIMAN	Home	Payment History	Testing Public Schools 🔅
Change Password			
Please answer your security questions What is your grandmother's maiden name on your mother's side?			
What Is your grandmother's malden name on your father's side?			
Verify			

If you experience any issues or have questions regarding E-Bill Express, please contact your analyst or email NMERB.LAUHelp@state.nm.us:

Angelina Romero	Phone:	505-476-6106
Rosalie Garcia	Phone:	505-476-6144
Tyler Runyan	Phone:	505-476-6101
Megan Mannila	Phone:	505-476-6105

- Email: Angelina.Romero@state.nm.us
- Email: Rosalie.Garcia1@state.nm.us
- Email: Tyler.Runyan2@state.nm.us
- Email: Megan.Mannila@state.nm.us