

The latest news from the New Mexico Educational Retirement Board



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Director's Message

BY DAVID ARCHULETA, EXECUTIVE DIRECTOR

Dear Educational Retirement Act Participants,

On behalf of the Board of Trustees, please accept our sincerest appreciation and gratitude to everyone involved in conquering adversity and helping to make this past school year a success and keeping our children safe. For those of you who are pursuing the next step in their career path by joining the ranks of the retired, welcome and thank you for your service and dedication in helping students young and old fulfill their educational goals. Your hard work and effort are greatly appreciated.

I would like to provide a brief update regarding the latest activities at the Educational Retirement Board (ERB) affecting our members. First, I am pleased to announce that the doors to our

Director's Message continued

customer service locations in Santa Fe and Albuquerque are now open from 8:00 AM to 5:00 PM, Monday through Friday, where we welcome the opportunity to serve your retirement needs.

Second, we recently concluded a Rapid Hire Event where we were able to select from a talented group of individuals to fill the ranks in several critical areas including refunds, payroll, and our call center. This is expected to soon result in the reduction of call wait times and increase our capacity for processing retirement estimates and applications.

Lastly, I would like to mention that we have begun accepting <u>applications</u> for folks who are interested in Returning-to-Work after a 90-day layout following their retirement. Specifics on the subject are included under the RTW 36 months section of this newsletter.

ERB Office Hours

Santa Fe & Albuquerque Monday - Friday 8am - 5pm

In conclusion, I hope you are all successful in knocking out your summer projects, vacations, and other planned activities. At a minimum, may you all spend some time resting, relaxing and enjoying the longer days and warm weather.

IN-PERSON APPOINTMENTS AVAILABLE

RETIRING IN 6 TO 12 MONTHS?

BOOK YOUR

Pre-Retirement Counseling Appointment today!

BOOK HERE

BY HOPE BAKKER

We are very happy to announce that our Santa Fe and Albuquerque offices are now open to the public. ERB members can request retirement applications and receive assistance with the filling of forms and basic retirement questions.

Pre-retirement counseling sessions require appointments. To book an appointment with one of our specialists, go to the <u>Appointments</u> page of the website, choose if your appointment will be virtual or inperson, fill in the required information, and then click on the Book button.



NEW RETURN TO WORK FORM - NOW AVAILABLE

BY MARIANA LA ROCHE

House Bill 73a became effective on May 18, 2022. The bill allows for retired educational (K-12 and Higher Education) employees to return to work after a 90-day layout period for a period of up-to 36 consecutive or non-consecutive months and continue to receive their ERB benefits provided the retiree has completed a 90 day layout period.

The retiree and the employer must pay nonrefundable contributions.

There is no limit on salary or number of hours the retiree may work (no full time equivalent (FTE) limit). To participate in the program, a retiree must submit an application to ERB and be approved prior to beginning work.

To submit your application, go to our website and click on <u>Forms</u>. select and complete the May 2022 - Return to work application.

ERB IMPROVES FOR YOU

BY MARIANA LA ROCHE

For the past two and a half years, ERB has worked with <u>Linea Solutions</u> to improve business processes and better meet the needs of our members.

These are some highlights of this valuable Business Process Improvement (BPI) project:

- Discover the needs of the member throughout each stage of their ERB experience.
- Analyze how the current system is used by staff and members.
- Understand the needs of members and staff to improve member services.
- Outline and implement a process to stabilize and enhance operations now and in the future.

Retirement Tip

In your personal MyNMERB account you will find:

- Work History
- Purchase estimators
- Sick leave purchase
- Allowed purchase
- Military purchase
- Benefit estimator





BY HOPE BAKKER

Thank you for all your years of dedication, hard work and for making a difference!

We wish you the very best in your retirement.

Kay Chippeaux, Deputy CIO - Public Securities & Credit 10 years of service to ERB

Joan Duran-Kirk, School Reporting Analyst 9 years of service to ERB

Karla Leyba, Benefit Bureau Chief 23 years of service to ERB



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